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LOST2



Title of the Unit: U1 – Assistance and Prevention

Description: Assistance to the voluntary associations and care and after care institutions in preventing and knowing the missing people phenomenon

EQF/NQF Level: 5

Learning Outcomes

LOST2 U-1: Assistance and Prevention	Training Module Code	Competence (Autonomy and responsibility)	
		Knowledge	Skills
1.1: Information gathering	M1	Is able to define the methods and strategies to provide knowledge and information tools to improve individual resilience and enterprise, strengthen family and community networks	
		Has comprehensive and updated knowledge of the types of sources of information concerning the phenomenon of missing persons	Uses relevant and updated methods of consulting information sources, databases, websites etc. from which to draw information concerning the phenomenon of missing persons
1.2: Stakeholder communication and media relations	M1	Is able to sensitize the media to the dissemination of data and information aimed at preventing the phenomenon of missing persons Is able to take care of the respect and enhancement of the reciprocal roles and values of the associations, institutions and subjects involved.	
		Has comprehensive knowledge of different elements of institutional communication	Uses relevant communication techniques: institutional, interpersonal, with small groups



		Has comprehensive knowledge of different elements of communication in small groups of "border line" people	Uses relevant techniques for selecting and summarizing information useful for preventing disappearances, understanding the problem and adopting possible preventive actions
		Has extensive knowledge of the type of information that can be conveyed online and/or in public moments aimed at raising awareness of the phenomenon	Uses relevant selection techniques and choice of communication channels (web, face-to-face, with documentation, etc.)
		Has extensive knowledge on relevant media relations management techniques	Demonstrates good media relations management
1.3 Event coordination and public dissemination	M1	Is able to aggregate and motivate specialist professionals for the management of conferences, seminars, meetings, and for the production of dissemination materials	
		Has comprehensive knowledge of the type of events, conferences, seminars useful for raising awareness on the issue of missing persons	Organises, promotes and coordinates public events and events aimed at small groups
		Has extensive knowledge of the type of documentation, informative materials and dissemination of	Manages and coordinates the production of texts, images, videos, etc. aimed at their dissemination in public contexts



		information concerning the phenomenon of missing persons	
1.4: Risk reduction and prevention actions	M1	Is able to develop information and advice tools and strategies to prevent critical situations, minimize/reduce the risk of disappearing or making a loved one disappear	
		Has comprehensive knowledge of different reasons for the disappearance and the connections with the family, social, school, etc. context.	Prepares information, indications for reading the context, analysis of potentially critical situations (on a social, personal, scholastic level, etc.) and possible prevention actions
		Has extensive knowledge of the typologies of approaches to the issue of missing minors, with particular reference to unaccompanied foreign minors	Manages procedures, including formal ones, to support the prevention of the disappearance of unaccompanied minors with particular reference to immigrant minors
		Has extensive knowledge of the types of procedures and direct interventions aimed at preventing the disappearance of minors (especially unaccompanied)	Applies relevant awareness raising techniques on the issue of missing persons and risk prevention



		Has knowledge of elements used for the definition and prevention of the risk of disappearance	
1.5: Family and social relations	M1	Is able to define the social, family and personal "costs" of the "disappearance"	
		Has knowledge of the elements used to define the family and personal social "costs" of the disappearance	Manages the interventions of relatives/testimonials of missing persons