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LOST2



Title of the Unit: U2 – Family support

Description: This unit outlines the learning outcomes related specifically to supporting the families of suspected, presumed or confirmed disappeared people

EQF/NQF Level: 5

Learning Outcomes

LOST2 U-2: Family support	Training Module Code	Competence (Assistance and accompaniment)	
		Knowledge	Skills
2.1: Analysis of the disappearance and its environment	M2	Is able to conduct a thorough analysis of a disappearance and the environment in which it occurred	Manages interpersonal relationships in critical situations
		Has knowledge of the elements of analysis of the family context: relationships between them, culture, religion, etc.	
	M2	Has knowledge of the activities, outputs, skills and behaviours required of the Expert in its various professional articulations	Uses relevant techniques for defining an interpersonal communication strategy
		Has knowledge of the elements of analysis of	Uses relevant first interpersonal support techniques for family members, friends, colleagues, etc.



		the individual behaviour of family members	
		Has knowledge of the professional ethics of their profile	Uses relevant techniques for analysing the context, summarizing the results and for defining further research actions
2.2: Family assistance when reporting a disappearance	M2	Is able to assist the family of the suspected disappeared person through empathic communication, psychological first aid and with basic legal knowledge related to the relevant procedures	
		Has knowledge of the elements of interpersonal communication in critical context	Manages of procedures for reporting the disappearance of people (forms and methods)
		Has knowledge of the elements for the acquisition of trust by the interlocutor	Manages interview techniques and question handling
		Knows how to provide assistance to families through psychological first aid	Identifies critical psychological issues among family members, hypothesize mental and relational processes, and evaluate the need for professional psychological support, ensuring privacy and discretion throughout.
		Has knowledge of the rules concerning the procedures for reporting the disappearance of people	Applies the rules concerning the procedures for reporting the disappearance of people
2.3 Helping families in the first stages of an investigation	M2	Is able to effectively assist the family of the suspected disappeared person through legal and psychological competence and knowledge of relevant institutions.	



		Has knowledge of the type of information that is useful to collect as soon as possible	Uses relevant techniques for managing relations with the police, legal, civil protection and judiciary forces
		Has knowledge of the elements to formulate a summary of the collected information and consequently proposing further exploration and details.	Uses relevant methods to be adopted for an initial collection of equity and financial data
		Has knowledge of the systems of integration and environmental interaction in situations of missing persons	Examines the opportunities to involve the expert professionals in specific fields (psychologists, local experts, cinephile units, etc.)
		Has knowledge of the psychological support system which is available in your context	Manages the procedures for the activation of specialist interventions to provide a psychological support
		Has knowledge of the structure of the path of the first psychological support to families and individuals	Manages useful contributions to families, individuals and professionals involved in the process of the psychological first aid